



As a precautionary measure and to help slow the spread of the Coronavirus (COVID-19), Foothills Bank has decided to conduct all face-to-face Customer transactions through the Drive-Thru only. Branches without a Drive-Thru will offer supplementary accommodations. Even though the doors may be closed, we are here to help you with most of your financial needs. Each Branch will offer numerous ways for you to safely and conveniently conduct your transactions with as little interruption as is possible.

Drive-Thru

Customers can use the Drive-Thru to withdraw cash, make cash and check deposits, make transfers, make loan payments and advances. Drive-Thru tubes and speaker boxes are sanitized regularly.

Transaction Limitations

- Cash withdrawals are limited to \$2,500.00
- Coin totaling over \$5.00 will not be accepted or given at the Drive-Thru
- 2 forms of ID may be required
- Facemasks must be removed briefly to allow for proper identification
- Branch access will not be permitted
- No wire transfers, notary services, savings bond redemption or cashier's check purchasing

[Click Here](#) for a list of all Drive-Thru Locations.

Night Drop

The Night Drop is a secure vault like a US Postal Service mail drop. Just pull the handle back, drop in your envelope, and close the lid to finish. Your envelope will drop into a secure vault where two employees will secure those transactions and post the transactions. Make sure you seal your envelope or bag and include a deposit slip or clear instructions of the transaction request.

Example: Please deposit \$200.00 into my checking account ending in 1234 and deposit the rest into my savings account ending in 4321.

Transaction Limitations

- No withdrawals, cash back, or transfers
- Transactions will be posted the same business day, refer to our funds availability policy
- No wire transfer requests

[Click Here](#) for a list of Night Drop Locations.

ATM

Our ATM's will be replenished regularly and will be available 24/7. Many of our ATM's can accept deposits. Staff will continue to secure all ATM deposits (at the time listed on the ATM) and process those transactions.

For your convenience, effective 3/23/2020 through 4/30/2020, ATM fees up to \$5.00 per day charged from using other ATM's, will be refunded upon request.

[Click Here](#) for a list of all ATM Locations.





Cards

Your Debit Cards will work as usual. Use your card at stores, at ATM's or online. If you are having issues with your card, please use the phone numbers below to contact a service representative who will assist you.

Lost/Stolen: 800/500-1044


Fraud: 866/452-2919

Or Call us at 800/288-8244

Online Banking

Online Banking is available free for all Customers. Through the Online Banking site, you can transfer funds, pay bills, and view your transactions – all from home!

If you haven't signed up, it's easy. All you need is your full account number, SSN and your email address on file with the Bank. Follow the steps below to get started today.

1. Go to www.foothillsbank.com
2. Click on  Login
3. Click on [Enroll](#)
4. Follow the prompts to finalize

Mobile Banking

Once you have enrolled in Online Banking, you can download our App and access even more features. You can transfer funds, pay bills, view your transactions and deposit checks via the mobile deposit portal within the App. Click the links below to download our App from your App Store and start conducting your banking needs from home!



[Google Play Store](#) or [Apple App Store](#)

1. Click the link above to open the correct App Store for your phone
2. Click on Install or Download
3. Open the App once it downloads
4. Follow the prompts to finalize

Cash Management Services

For existing users, all services will work as usual. We are unable to enroll new Business Customers into new services at this time. For any issues, please contact Cash Management.

[Click Here](#) for an updated Telephone Directory.

Wire Transfers

Customers with Phone/Fax agreements on file will be able to continue to call or fax in their wire transfer requests. At this time, wire transfer requests will not be accepted through the Drive-Thru. Please use the Phone and Fax Number provided for all Wire Transfer Requests.

[Click Here](#) for an updated Telephone Directory.



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Call Us

We can still be reached on the phone. We have made some changes to our phone system to better accommodate Customer's needs. To ensure calls are properly answered and returned, please only use the updated phone numbers listed. All voicemails will be returned as quickly as possible.

[Click Here](#) for an updated Telephone Directory.

Mail

You may still mail in your payments and deposits. We will process your transactions the same day we receive it.

Foothills Bank
11689 S. Foothills Blvd.
Yuma, AZ 85367

Transaction Limitations

- No wire transfers
- No cash

Email

You may email us with questions at Operations@foothillsbank.com.

Safe Deposit Boxes

At this time, safe deposit boxes will not be accessible. Safe deposit boxes will be available as soon as Branch lobbies are able to re-open.

We thank you for your patience and cooperation at this time.

Brian Riley
President/CEO



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Drive-Thru Locations

| | |
|-----------------|--|
| Yuma Main | 11689 South Foothills Boulevard Yuma, AZ 85367 |
| Yuma 4th Avenue | 2285 South 4th Avenue Yuma, AZ 85364 |
| Prescott | 800 Miller Valley Road Prescott, AZ 86301 |

Night Drop Locations

| | |
|-----------------|--|
| Yuma Main | 11689 South Foothills Boulevard Yuma, AZ 85367 |
| Yuma 4th Avenue | 2285 South 4th Avenue Yuma, AZ 85364 |
| Prescott | 800 Miller Valley Road Prescott, AZ 86301 |
| Casa Grande | 1433 North Pinal Avenue Casa Grande, AZ 85122 |
| Prescott Valley | 3322 Glassford Hill Road Prescott Valley, AZ 86314 |
| Flagstaff | 1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001 |

ATM Locations

| | |
|----------------------|--|
| Yuma Main – Drive-Up | 11689 South Foothills Boulevard Yuma, AZ 85367 |
| *Yuma Main – Walk-Up | 11689 South Foothills Boulevard Yuma, AZ 85367 |
| *Yuma 4th Avenue | 2285 South 4th Avenue Yuma, AZ 85364 |
| *Prescott | 800 Miller Valley Road Prescott, AZ 86301 |
| *Casa Grande | 1433 North Pinal Avenue Casa Grande, AZ 85122 |
| *Prescott Valley | 3322 Glassford Hill Road Prescott Valley, AZ 86314 |
| Flagstaff | 1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001 |

*ATM locations that accept both cash and check deposits



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Telephone Directory

Branches

| Branch Name and Location | Branch Phone Number | Branch Manager | Assistant Branch Manager Number |
|--|---------------------|--|---|
| Yuma Main 11689 South Foothills Boulevard Yuma, AZ 85367 | 928/305-5000 | Laura Strawser 928/314-2401 Laura.Strawser@foothillsbank.com | Susana Aguilar 928/217-1172 Susana.Aguilar@foothillsbank.com |
| Yuma 4th Avenue 2285 South 4th Avenue Yuma, AZ 85364 | 928/782-7000 | Karla Navarro 928/314-2421 Karla.Navarro@foothillsbank.com | Jesus Soria 928/314-2438 Jesus.Soria@foothillsbank.com |
| Prescott 800 Miller Valley Road Prescott, AZ 86301 | 928/756-1010 | Deanna Tarrant 928/756-1030 Deanna.Tarrant@foothillsbank.com | Andre DeFreitas 928/756-1016 Andre.DeFreitas@foothillsbank.com |
| Casa Grande 1433 North Pinal Avenue Casa Grande, AZ 85122 | 520/423-4900 | Cathy Kenyon 520/423-4920 Cathy.Kenyon@foothillsbank.com | N/A |
| Prescott Valley 3322 Glassford Hill Road Prescott Valley, AZ 86314 | 928/708-6620 | Kari Reily 928/314-2405 Kari.Reily@foothillsbank.com | N/A |
| Tucson 4713 East Camp Lowell Drive Tucson, AZ 85712 | 520/989-7100 | Sara Parker 520/989-7092 Sara.Parker@foothillsbank.com | N/A |
| Flagstaff 1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001 | 928/635-7260 | Liberty Urias 928/635-7255 Liberty.Urias@foothillsbank.com | N/A |

Main Phone Number

800/288-8244

Online Banking

844/892-2982

Lending

| | |
|-----------------|--------------|
| Damaris Arrizon | 928/314-2408 |
| Deb Carbone | 928/756-1028 |
| George Whitmer | 928/217-1117 |
| Josh Finkbeiner | 928/217-1133 |
| Ray Face | 928/314-2416 |
| Ryan Glennan | 928/708-6612 |
| Scott Fagin | 928/708-6604 |

Cash Management

electronicservices@foothillsbank.com

| | |
|----------------|--------------|
| Kirsten Essink | 928/756-1020 |
| Mavi Reyes | 928/217-1143 |
| Jennifer Salas | 520/423-4907 |

Wire Transfers

928/217-1104



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